

Organization Climate Survey

Benchmarking Data

Overview

The charts on the following pages compare the City of Fort Lauderdale to the results of a national survey of city employees that was conducted by ETC Institute during the month of June 2002. The survey was administered by phone to a random sample of 538 city employees in the continental United States.

The sample was weighted to ensure that the distribution of the employees in the national sample was similar to the distribution of employees in the City of Fort Lauderdale with regard to the number of police officers, fire fighters, parks and recreation personnel, public service personnel, administrative and clerical personnel, and other professional employees.

The following charts show the percentage of respondents who agreed (ratings of 4 or 5 on a 5-point scale excluding “Does Not Apply” responses) with various statements that were asked on both surveys. The top bar shows the results for the City of Fort Lauderdale. The bottom bar shows the results of the national survey.

This data is provided for the sole purpose of giving the City of Fort Lauderdale a frame of reference for identifying realistic organizational performance goals and objectives. Since city employees tend to rate some items more positively than others regardless of how well their city is performing, it would be difficult for the City of Fort Lauderdale to set goals for future surveys without knowing what the City can realistically expect to achieve.